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**ENTRY-LEVEL EMERGENCY COMMUNICATIONS CENTER  
CANDIDATE STUDY GUIDE (1st EDITION)  
\$23/booklet (includes 1<sup>st</sup> Class USPS Postage)**

This 72-page study guide is designed to help you, as a telecommunicator candidate, prepare to take any of IPMA-HR's entry-level emergency communications center tests.

The goals of this study guide are to:

- Answer frequently asked questions about the test forms. By reading through the answers to the frequently asked questions, you should gain a clear understanding of what each test assesses, and how to get the most out of the study guide.
  
- Describe the content areas assessed by the tests, review the different types of questions you will see when taking any of the test forms and present sample questions for each content area.
  
- Share basic test-taking tips that may help you improve your overall test performance.
  
- Provide one 100-question practice test and explain the answers to 25 of the practice test questions.

This study guide is available exclusively from IPMA-HR. You can order online at:

**<http://www.publicsafetycompass.com/study>**

Please allow several weeks prior to your scheduled test date to prepare with the study guide. A priority shipping option is available at checkout if necessary.